

Press Release

2025-10-20

“Collect Certificate, Renew ID Card” Electronic Service Launched by Public Security Police Force and Identification Services Bureau

(Source: Public Security Police Force, Identification Services Bureau)

To implement the Macao SAR Government’s vision of streamlining administration to provide convenience and to continuously enhance government service efficiency, the Public Security Police Force and the Identification Services Bureau collaborate and interchange data to launch the electronic services of Residence Authorization Certificate collection and Macao Non-permanent Resident Identity Card renewal application simultaneously on 20 October 2025. Eligible Macao residents may first collect the Residence Authorization Certificate at Macao One Account and then apply for renewal of the identity card at the self-service kiosks of the Identification Services Bureau. Residents aged 18 or above may even apply for renewal of the identity card at Macao One Account directly to enjoy the “Collect Certificate, Renew ID Card” e-service. This e-service, introduced through inter-departmental coordination, allows residents to go through the above formalities with no time and geographical constraints, hence effectively enhancing service efficiency and convenience.

Collecting Residence Authorization Certificate and Receiving e-Notifications via Macao One Account

Macao residents who apply for Residence Authorization renewal through the Public Security Police Force and Macao residents who apply for and are granted Temporary Residency renewal through the Commerce and Investment Promotion Institute may choose to collect the Residence Authorization Certificate and receive the relevant e-notification via Macao One Account during the period of application for renewal and during the period of application for Residence Authorization Certificate to the Public Security Police Force respectively. After the above applications are approved, they may collect the relevant Certificate and receive the relevant notification via Macao One Account. The content of the e-notification regarding renewal applications handled by the Public Security Police Force includes information about the approval of the application for Residence Authorization renewal.

Applying for Renewal of Non-permanent Resident Identity Card via Self-service Kiosks of Identification Services Bureau

Macao residents aged 5 or above on the latest issuance date of the Macao SAR Non-permanent Resident Identity Card may conduct self-service renewal of their identity card at any Government 24-hour Self-service Centre within the validity period of the Residence Authorization Certificate collected via Macao One Account. It is worth noting that applicants under the age of 18 should be accompanied by a parent or guardian. When renewing their identity card, applicants may choose to use the photo taken on site or submit the “Photo for identification documents” in “My photos” of Macao One Account as their identity card photo and operate according to the system instructions to complete the application procedure.

In addition, regardless of whether the application is made at the self-service kiosk at Macao or Hengqin, residents can choose to make self-service collection of the identity card at any service centre in Macao or Hengqin. The goal of “cross-border application and collection of identity card” is therefore achieved.

Applying for Renewal of Non-permanent Resident Identity Card via Macao One Account

Macao residents aged 18 or above on the latest issuance date of the Macao SAR Non-permanent Resident Identity Card may use the “Resident Identity Card Renewal” service at Macao One Account within the validity period of the Residence Authorization Certificate collected via Macao One Account. When renewing their identity card, applicants should use the “Photo for identification documents” in “My photos” of Macao One Account as their identity card photo and operate according to the system instructions to complete the application procedure. The remaining formalities (including on-site photo taking, fingerprint impression taking, height measuring) can be completed when the applicants collect the identity card in person at the Identification Services Bureau during office hours.

This complementary cooperation between the Public Security Police Force and the Identification Services Bureau in collaboratively launching e-services and enhancing government service efficiency streamlines administration to provide convenience. In the future, the Force and the Bureau will continue to work closely to leverage synergy, continuously optimize service procedures and actively extend facilitating e-services.

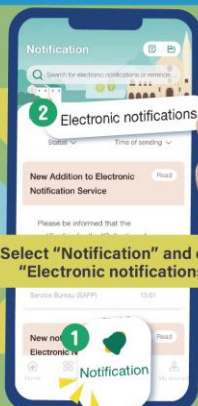
For detailed information about the collection of Residence Authorization Certificate, citizens may visit the website of the Public Security Police Force (www.fsm.gov.mo/psp), call the service hotline at 28725488 or send email to sminfo@fsm.gov.mo. As for information about the renewal of identity card, please visit the website of the Identification Services Bureau (www.dsi.gov.mo), call the hotlines at 28370777 or 28370888 or send email to info@dsi.gov.mo.



Collection and Receipt via Macao One Account

Residence Authorization Certificate and Electronic Notification

Receipt of Electronic Notification



Select "Notification" and click "Electronic notifications"

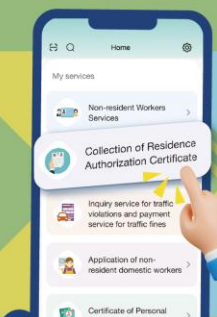
Macao residents who apply for Residence Authorization renewal through the Public Security Police Force and Macao residents who apply for and are granted Temporary Residency renewal through the Commerce and Investment Promotion Institute may choose to collect the Residence Authorization Certificate and receive the relevant electronic notification via Macao One Account during the period of application for renewal and during the period of application for Residence Authorization Certificate to the Public Security Police Force respectively.

Remarks:

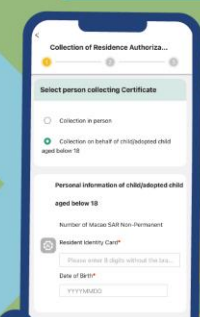
1. Collect in person: only applicable to applicants aged 18 or above;
2. Collect on behalf of children under 18 (including adopted children): only applicable to unemancipated minors whose kindred/adoption relationships have been verified by the Identification Services Bureau.



Collection of Residence Authorization Certificate



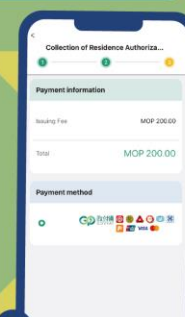
1 Select "Collection of Residence Authorization Certificate"



2 Select the person collecting the Certificate



3 Perform identity verification



4 Pay the fee

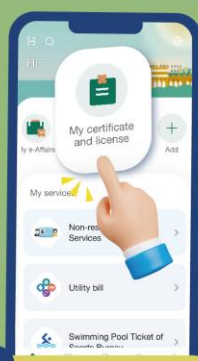


5 Successful collection of Certificate (Residence Authorization Certificate and receipt are available for download)

Access and Use

Note:

According to Law No. 16/2021, failure to collect the Residence Authorization Certificate within the validity period of the Certificate is equivalent to renunciation of the Residence Authorization and renders the holder ineligible to apply for Residence Authorization again for **two years**. After collecting the Certificate, the holder should renew the Macao Resident Identity Card at the Identification Services Bureau within the validity period of the Certificate. Failure to do so **may result in a fine**.



1 Select "My certificate and license"



2 Select "Residence Authorization Certificate"



3 Click "Sharing Code" and set a 6-digit sharing code for subsequent submission to the staff of the Identification Services Bureau

For further information, please refer to our website. www.fsm.gov.mo/psp



政府24小時自助服務中心

Centro de Serviços de Auto-Atendimento de 24 horas do Governo

DSI Self-service Kiosk for Submission of Application

Non-permanent Resident Identity Card Renewal

- Persons who reached 5 years old on the issuance date of ID card can lodge application by using self-service kiosk
- Minor applicant has to lodge application with the presence of a parent or guardian who is a holder of Macao Resident Identity Card
- Obtained a valid Residence Authorization Certificate issued by the Public Security Police Force



1

Verify Identity



Scan Electronic Identity

OR



Read ID card

2

Collect data



Capture fingerprint



Take photo



Measure height



Sign

3

Choose the location for collecting document and make payment



Choose the location for collecting document



Payment



Take photo of the QR code for collecting document or print the receipt



專題網頁
Thematic website



一戶通

Conta Única de Macau
Macao One Account

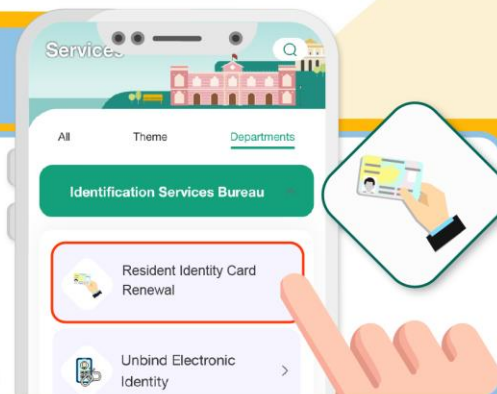
身份證明局 Direcção dos Serviços
de Identificação

*Have documents done
in one visit*

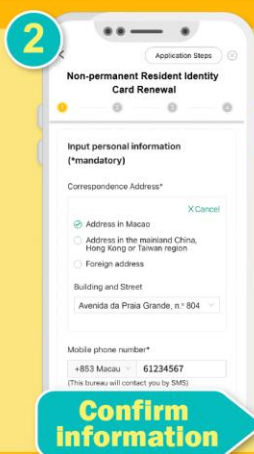
Renewal of Non-Permanent Resident Identity Card

- Holders of non-permanent resident identity card who have reached 18 years old on the latest issuance date on the identity card.
- Obtained a valid Residence Authorization Certificate issued by the Public Security Police Force.

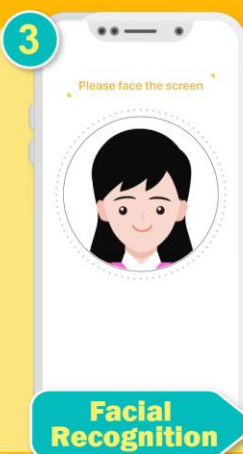
Applicants have to use the “Photo for identification documents” in “My Photos” which is taken in the past 12 months as the photo for the application for ID card renewal.



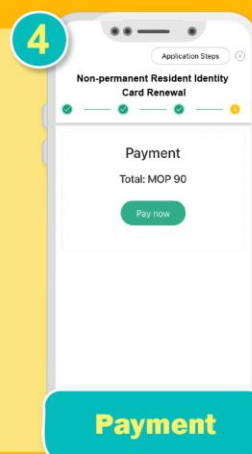
Submit photo



Confirm information



Facial Recognition



Payment

After successful application

When collecting documents, applicants have to finish the remaining formalities at DSI offices **in person** during office hours.



Taking photo on-site



Collect fingerprints



Measure height as needed



Please visit DSI website
for details.

www.dsi.gov.mo



Scan for more information

Official Wechat : dsimacau

WeChat ID | dsimacau